



AVAdin for Caregiver / Home Care Service Agency

Dashboard Manual

AVAdin

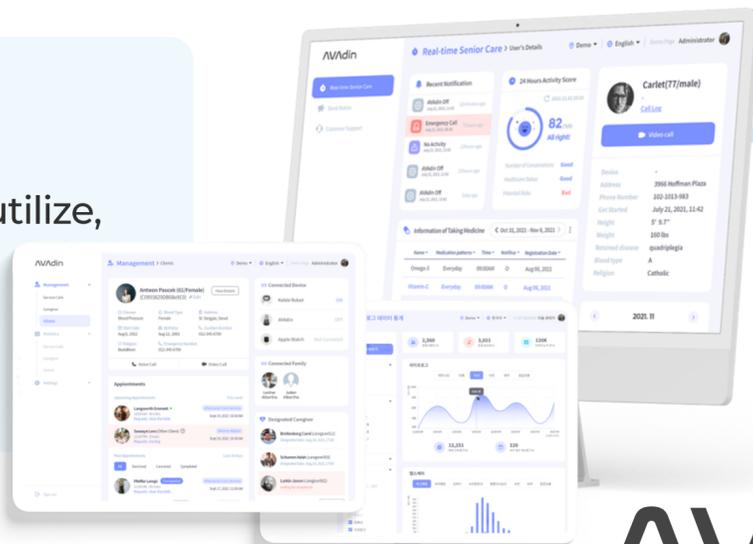
People are aging, Our hands are short.



Homecare Service Agency

AVAdin.io

- ✓ Platform for the caregivers to utilize, manage for clients.
- ✓ Dashboard : usage statistics



Elderly

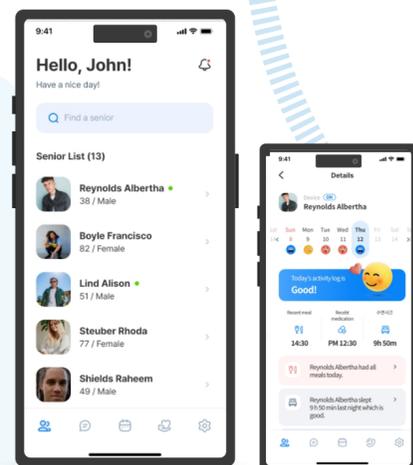
- Robot **AVAdin-Bot**
- Mobile **AVAdin Friends**
- Mobile **AVAdin Active**
- ✓ AI Care service



Caregivers

AVAdin ON

- ✓ Managing clients and service calls, Remote monitoring, Lifelog data and Community service (TBD)

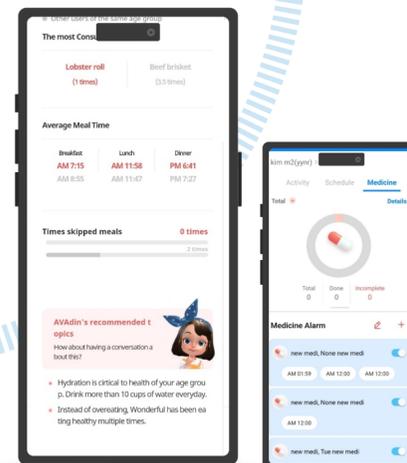


AVAdin

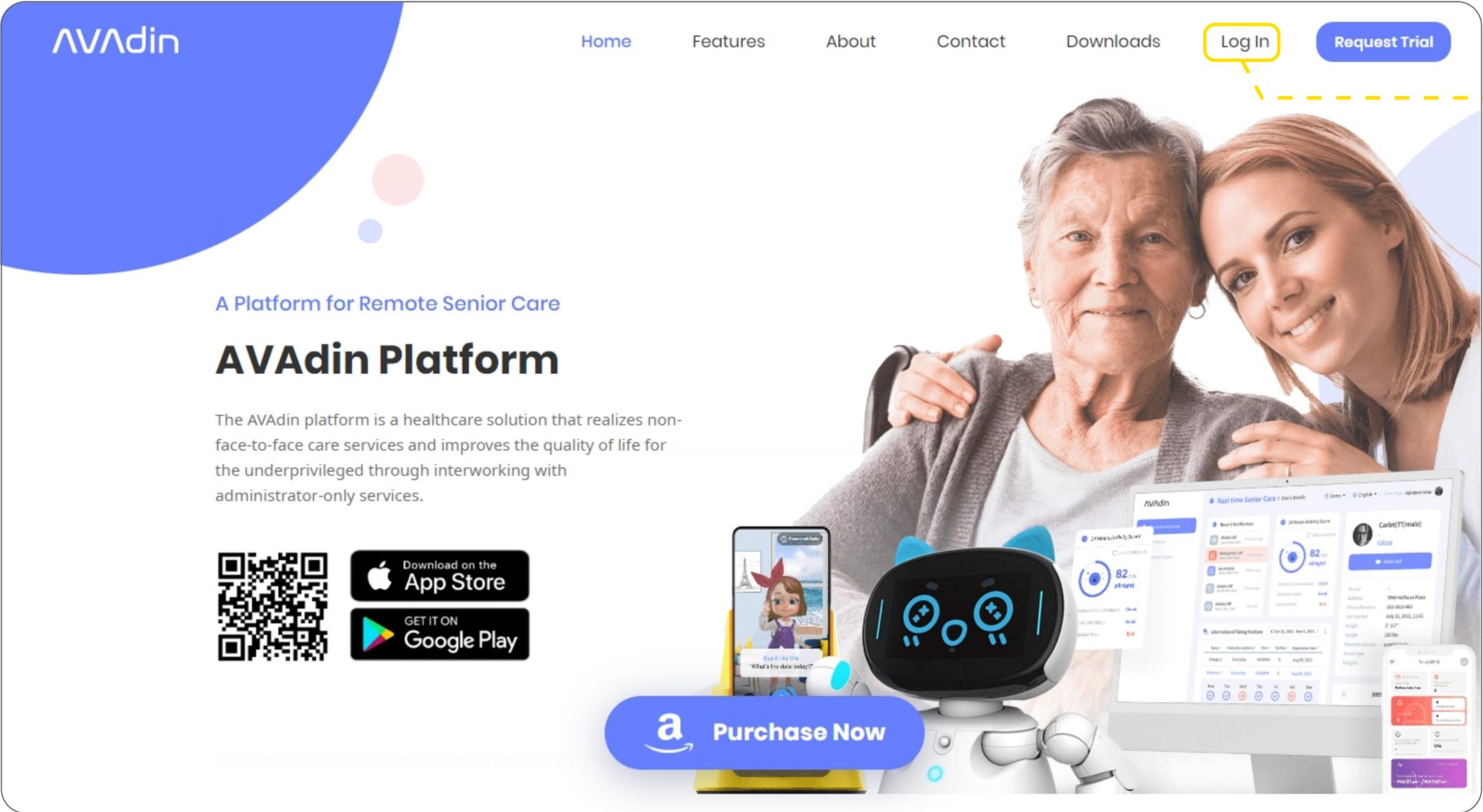
Family

AVAdin Family

- ✓ Mobile app for elderly's family
- ✓ Request Service calls, Connect with elderly and caregiver

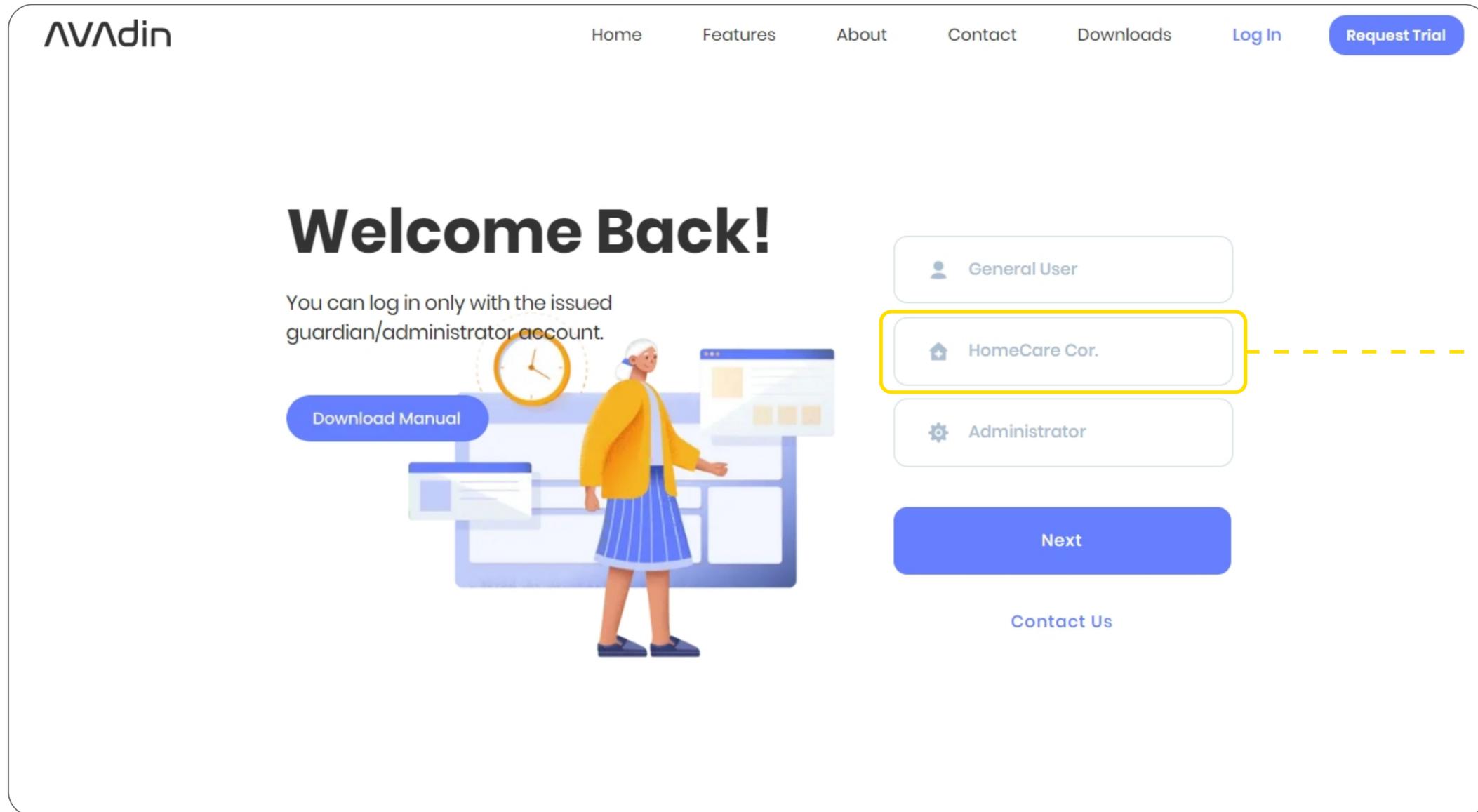


Home Screen - https://avadin.io



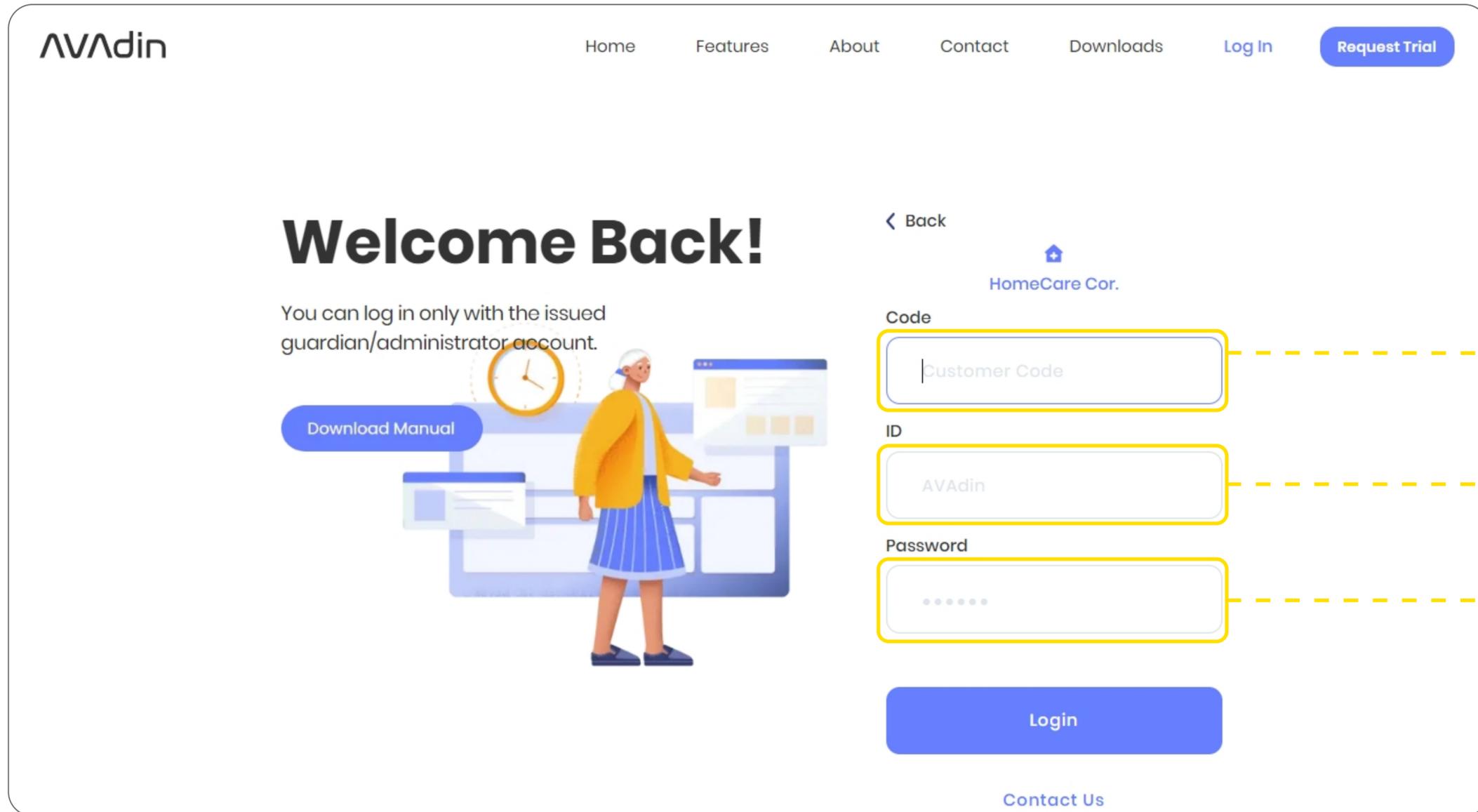
Login

Login Screen



● Select the User Type

Login Screen - Homecare



● Service Code

● Admin ID

● Password

Admin Screen - Menu

Management

- Service Calls
- Caregiver
- Clients

Statistics

- Clients

Settings

- Send Notice
- Customer Support

Sign out

Summary 7 Sept - 8 Sept 2022

- Total 24
- Upcoming 7
- Ongoing 5
- Completed 4
- Assigning 8

Call list (20) + Add new call Search

Date	Client	Caregiver	Status	Actions
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	Canceled	[Edit] [Delete]
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	Declined	[Edit] [Delete]
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	New (Waiting for acceptance)	[Edit] [Delete]
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	Upcoming	[Edit] [Delete]
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	Ongoing	[Edit] [Delete]

Management

- Service Calls : The service calls requested by the clients are displayed here.
- Caregiver : You can register caregivers and manage them.
- Clients : You can view clients and manage them.

Statistics

- Clients : The statistics of clients are displayed here.

(Statistics of caregivers and service calls will be updated.)

Settings

- Send Notice : You can send a notice to users.
- Customer Support

Sign Out

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01 Management - Service Calls

"Hi, I need a nursing care service. I'd like to receive it from 3 p.m. to 8 p.m. on November 3rd."

"I accepted your request using AVAdin ON's 'Add call' function. Your AVAdin will show you the status of the service call."

Receive Care Service

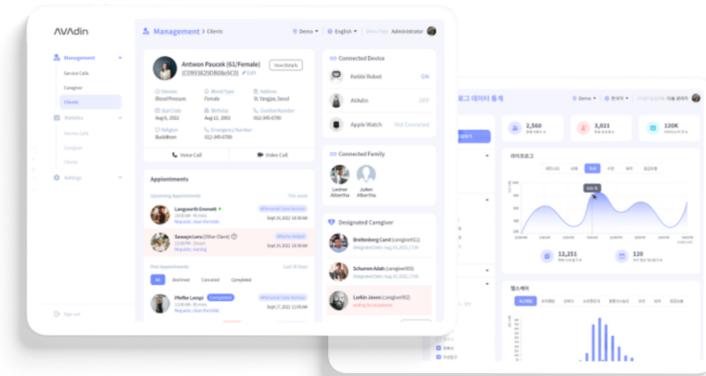
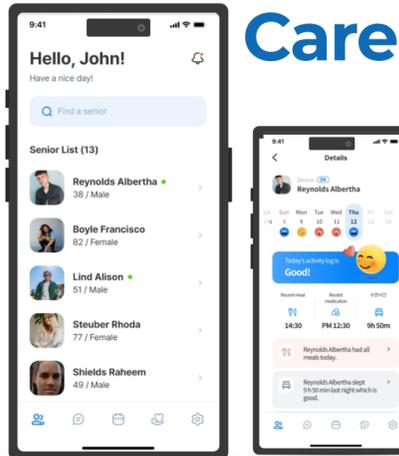
"Oh, today is November 3rd. Let's check AVAdin ON. Ok, I have an upcoming appointment today. I am going to provide the service from 3 p.m. to 8 p.m."

Service calls requested by clients can be checked on AVAdin ON, and caregivers can accept, reject, or cancel them. You can check the status of all these service calls through AVAdin.io and take appropriate action.

Elderly



Caregivers



01 Management - Service Calls

Summary

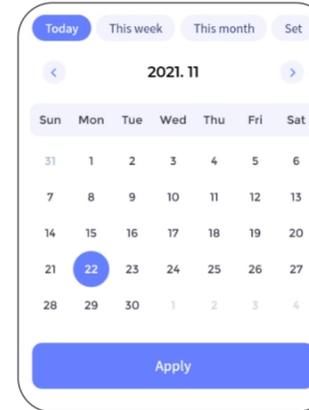
7 Sept - 8 Sept 2022

Total 24 | Upcoming 7 | Ongoing 5 | Completed 4 | Assigning 8

Call list (20)

+ Add new call

Date	Client	Caregiver	Status	Actions
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	Canceled	[Edit] [Delete]
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	Declined	[Edit] [Delete]
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	New (Waiting for acceptance)	[Edit] [Delete]
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	Upcoming	[Edit] [Delete]
Aug, 19, 2022, 10:00, 09:00	Lebsack Cheyenne	Breitenberg Carol	Ongoing	[Edit] [Delete]



Select a period of time to look up.

It is classified according to the status of the service call.

For example, if you select the assigning button, the service calls that you need to check appear. If the caregiver declines or cancels the service call, you will have to assign another caregiver.

You can add a new call.

01 Management - Service Calls

Waiting for acceptance 30 min left

Client Q Details

Corkery Orpha (70/Male)

📍 St. Yangjae, Seoul

Caregiver Q Details

Nick Name (41/Male)

📍 St. Yangjae, Seoul

Service Type

Personal Care Service
 Companionship

Date

📅 2022-08-17 AM 00:00 —
 📅 2022-08-17 AM 00:00

Requests

Client want to clean the room please.

Edit

Cancel

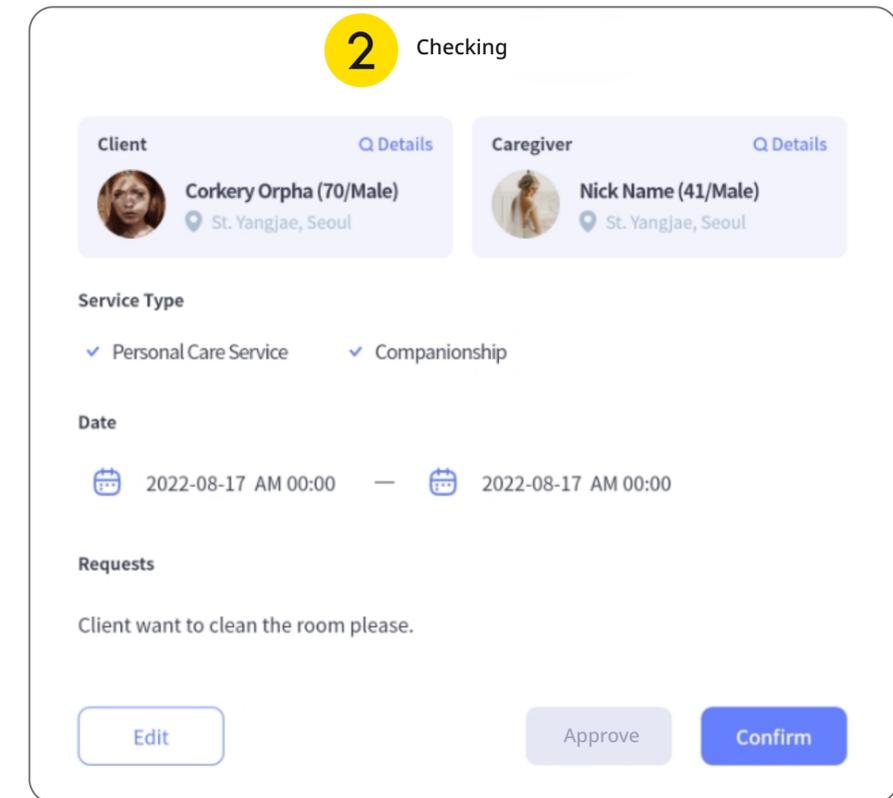
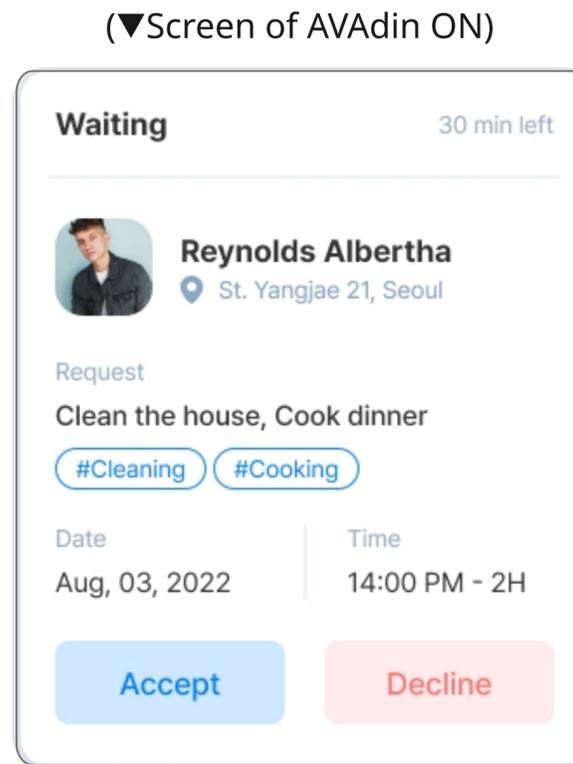
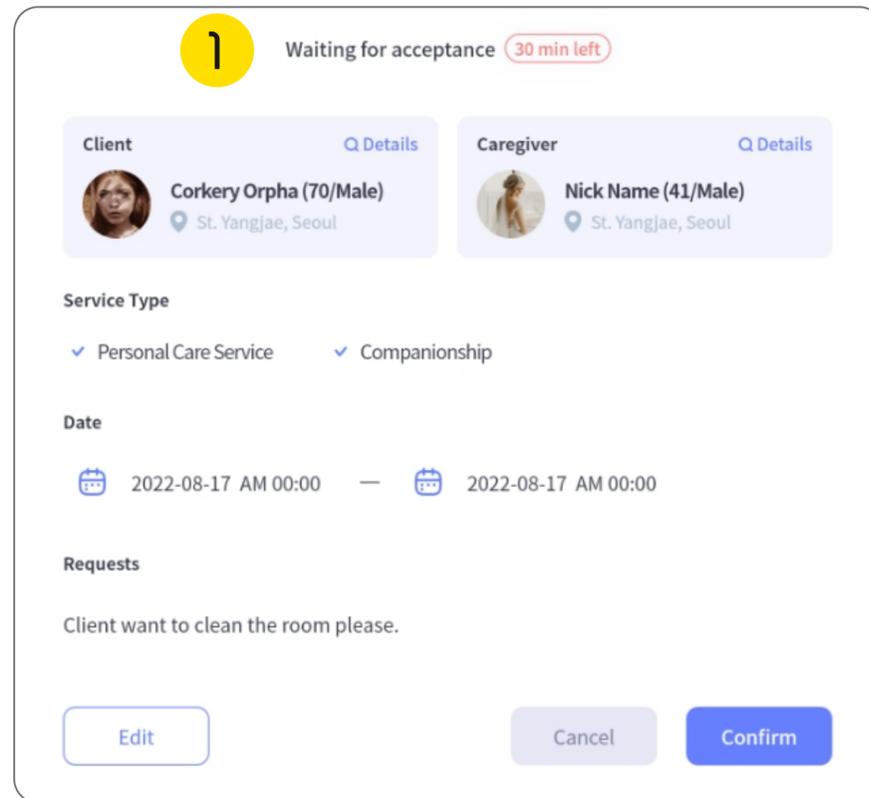
Confirm

- 1

You can check the client who requested the service call and the caregiver who received the request.
- 2

The details for the service call are displayed here.
- If you want to modify this service call, press the edit button.
- If you want to cancel this service call, press the cancel button.
- Click the confirm button to close this view.

01 Management - Service Calls



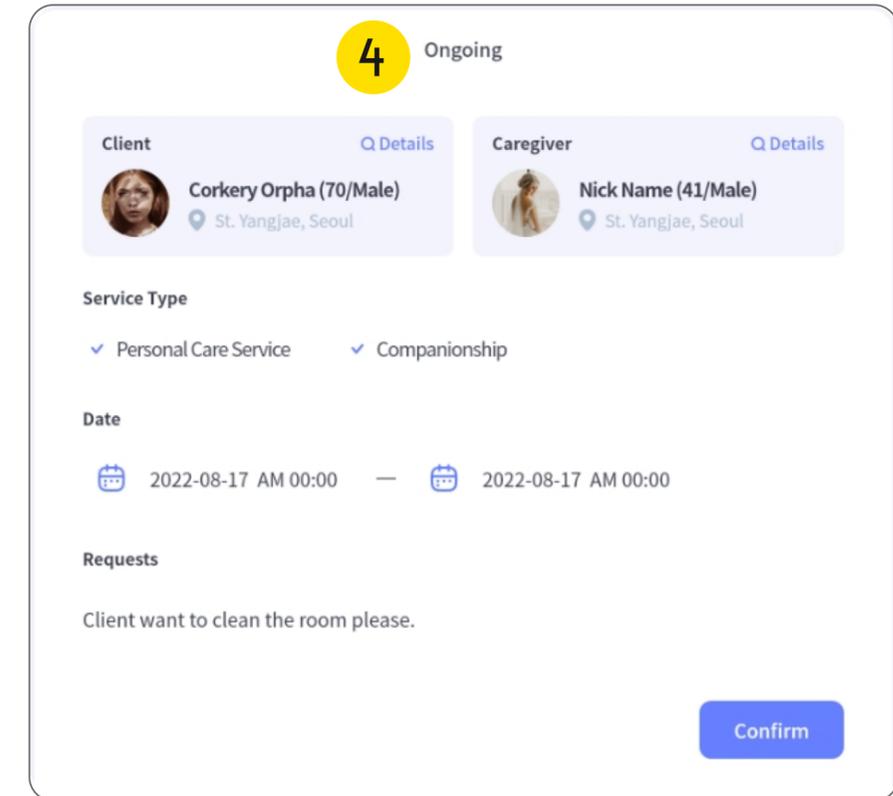
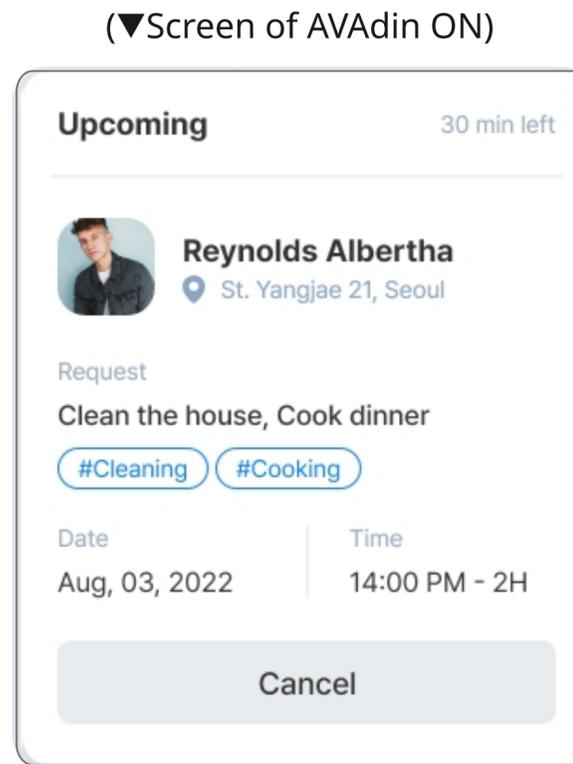
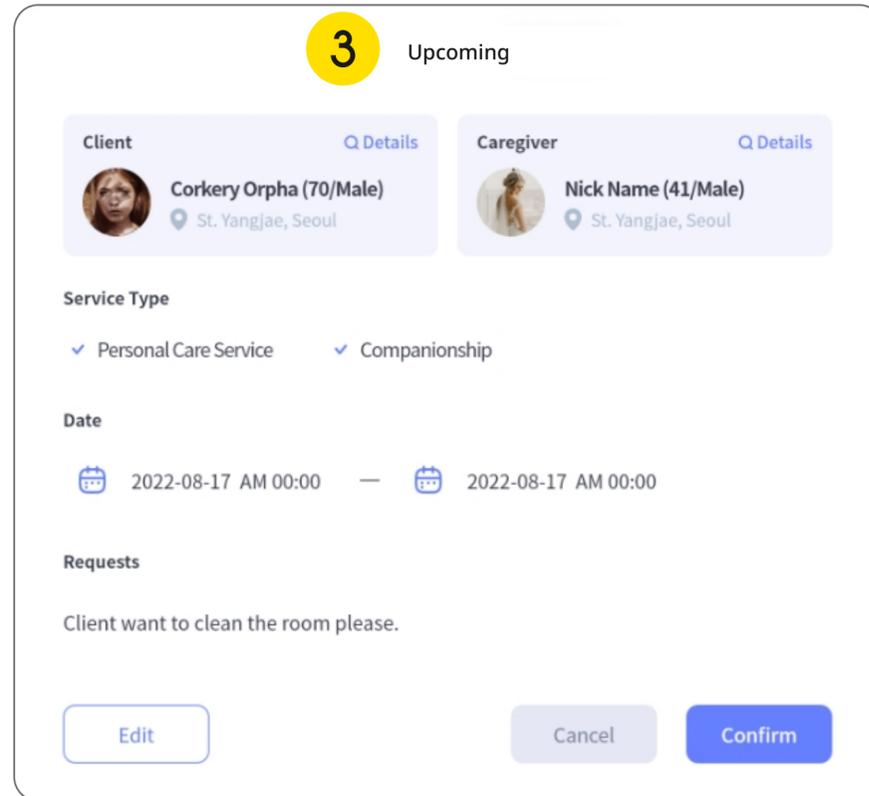
1 Waiting for acceptance

: This is the status of waiting for an accept or decline from the caregiver for a service call. If the caregiver's response expires or you want to change the caregiver, you can modify it by pressing the edit button.

2 Checking

: This is the status of waiting for you to approve. If you select 'Check Call' while adding the caregiver, only administrator-approved calls are forwarded to caregiver.

01 Management - Service Calls



3 Upcoming

: This is the status of that caregiver is waiting for the schedule for the accepted or approved service call.

4 Ongoing

: This is the status of that the care service is in progress. At the end of the service, the status changes to completed.

01 Management - Service Calls

5 Completed

Client [Q Details](#)
Corkery Orpha (70/Male)
St. Yangjae, Seoul

Caregiver [Q Details](#)
Nick Name (41/Male)
St. Yangjae, Seoul

Service Type
✓ Personal Care Service ✓ Companionship

Date
2022-08-17 AM 00:00 — 2022-08-17 AM 00:00

Requests
Client want to clean the room please.

[Confirm](#)

(▼Screen of AVAdin ON)

Completed Aug, 01, 2022 13:38

Reynolds Albertha
St. Yangjae 21, Seoul

Request
Clean the house, Cook dinner
[#Cleaning](#) [#Cooking](#)

Date Aug, 03, 2022 **Time** 14:00 PM - 2H

6 Client Canceled

Client [Q Details](#)
Corkery Orpha (70/Male)
St. Yangjae, Seoul

Caregiver [Q Details](#)
Nick Name (41/Male)
St. Yangjae, Seoul

Service Type
✓ Personal Care Service ✓ Companionship

Date
2022-08-17 AM 00:00 — 2022-08-17 AM 00:00

Requests
Client want to clean the room please.

[Edit](#) [Cancel](#) [Confirm](#)

5 Completed
: This is the status of the completed service.

6 Client Canceled
: This is the status of the service call canceled by the client.

01 Management - Service Calls

7 Declined

Client [Q Details](#)
 Corkery Orpha (70/Male)
 St. Yangjae, Seoul

Caregiver [Q Details](#)
 Nick Name (41/Male)
 St. Yangjae, Seoul

Service Type
 Personal Care Service Companionship

Date
 2022-08-17 AM 00:00 — 2022-08-17 AM 00:00

Requests
 Client want to clean the room please.

Reason for refusal
 Caregiver don't want to care client.

[Edit](#) [Cancel](#) [Confirm](#)

(▼Screen of AVAdin ON)

Declined Aug, 01, 2022 13:38

Reynolds Albertha
 St. Yangjae 21, Seoul

Request
 Clean the house, Cook dinner

[#Cleaning](#) [#Cooking](#)

Date | **Time**
 Aug, 03, 2022 | 14:00 PM - 2H

8 Expired

Client [Q Details](#)
 Corkery Orpha (70/Male)
 St. Yangjae, Seoul

Caregiver [Q Details](#)
 Nick Name (41/Male)
 St. Yangjae, Seoul

Service Type
 Personal Care Service Companionship

Date
 2022-08-17 AM 00:00 — 2022-08-17 AM 00:00

Requests
 Client want to clean the room please.

[Edit](#) [Confirm](#)

7 Declined

: This is the status of the service call declined or canceled by the caregiver. You can check the reason for refusal, and you can assign another caregiver through edit button.

8 Expired

: This is the status of a service call that has expired in response from the caregiver. You can assign another caregiver through edit button.

01 Management - Service Calls (Add new call)

Add new call

1 Client Selection 2 Request Content 3 Caregiver assignment

Name	Birth date	Gender	Location	Tel
<input type="radio"/>  Schneider Ewald (C98111DE381)	05/05/1950	Male	St. Yangjae 21, Seoul	714-461-8591

 **Schneider Ewald (77/Male)** St. Yangjae, Seoul

Client code : C0019248BD9

Birthday	Jan 1, 1948	Height	5' 9.7"
Phone Number	102-1013-983	Weight	160 lbs
Get Started	July 21, 2021, 11:42	Blood type	A
Retained disease	quadriplegia	Religion	Catholic

● You can search the client by name or telephone number.

● If you want to find a client who hasn't registered yet, please click here. You can search by phone number.

● If you chose a customer, please click the next button. You can quit by the cancel button.

01 Management - Service Calls (Add new call)

← Back Add new call

✓ Client Selection 2 Request Content 3 Caregiver assignment

Service Type * Multiple Selections Possible

Personal Care Service Home Helper Companionship

Escort Nursing Care Others

Date

—

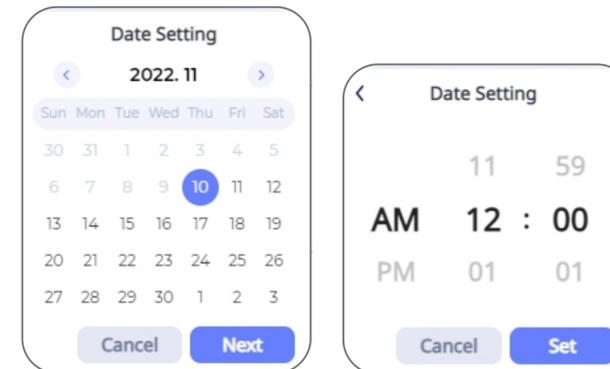
Requests

Enter requests.

Cancel Next

● Select a service type. Multiple choices are available.

● Select a start date and an end date.



● Enter the customer's request.

01 Management - Service Calls (Add new call)

← Back Add new call

✓ Client Selection ✓ Request Content 3 Caregiver assignment

Available Caregiver

Name ▼	Age ▼	Gender ▼	Location ▼	Grade ▼
<input type="radio"/>  Corkery Orpha (Caregiver002)	39	Male	St. Yangjae 21, Seoul	A
<input checked="" type="radio"/>  Wisoky Jessyca ● (Caregiver003)	42	Male	St. Yangjae 21, Seoul	A
<input type="radio"/>  Stiedemann Mazie ● (Caregiver005)	22	Male	St. Yangjae 21, Seoul	D
<input type="radio"/>  Swift Mallie (Caregiver006)	30	Female	St. Yangjae 21, Seoul	C
<input type="radio"/>  Watsica Eveline ● (Caregiver007)	34	Female	St. Yangjae 21, Seoul	B

< 1 2 3 4 5 >

Cancel Save

● Select the caregiver to assign.

● If you are done, press the save button.

02 Management - Caregiver

Summary 7 Sept - 8 Sept 2022

Category	Count
Total	17
Grade A	3
Grade B	2
Grade C	2
Grade D	2

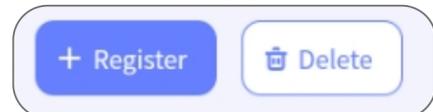
Caregiver List (16)

Caregiver Name	Grade	Rating	Number of Clients	Tel	
Lebsack Cheyenne (Nick Name)	A	4.6	12	971-619-8475	<input type="checkbox"/>
Breitenberg Carol (Nick Name)	D	4.1	8	869-349-4789	<input type="checkbox"/>
Larkin Javon (Nick Name)	C	3.9	9	180-866-0037	<input checked="" type="checkbox"/>
Schumm Adah (Nick Name)	B	4.8	11	147-403-2410	<input type="checkbox"/>
Lebsack Cheyenne (Nick Name)	A	4.9	12	207-180-6403	<input type="checkbox"/>

In the summary, you can see how many caregivers are registered.

You can register the caregiver by register button. Caregivers can be searched by name, ID, or telephone number.

If you want to delete the caregiver, select them and click the delete button at the bottom of the list.



02 Management - Caregiver (Register)

1 Caregiver Profile
: Enter the basic information of the caregiver.

2 Service Provided
: Select the type of service that the caregiver can provide and select the caregiver's grade.

3 Call Setting
: Choose direct call or check call.
If you set the caregiver as 'Direct Call', service calls will be delivered directly to the caregiver without having to be checked by administrator.

02 Management - Caregiver (Details)

Management > Caregiver | Demo | English | Demo Page Administrator

Rosenbaum Malcolm (Nick Name) Edit

#Clean #Nursing Care #Personal Care Service

Rating: 4.5 | Gender: Female **1** | Address: St. Yangjae, Seoul

Join Date: Aug 8, 2022 | Birthday: Aug 12, 2002 | Phone: 012-345-6789

Voice Call | Video Call

Administor Note

Please leave a note +

2 **Town Office Staff** (Happy Town Office)
2021-05-11:15
Frequent visits to the local senior center

Town Office Staff (Happy Town Office)
2021-05-01-11:15
Frequent visits to the local senior center

Appiontments +5 View Clients in charge

Upcoming Appiontments | This week

Langworth Emmett #Personal Care Service

Select caregiver from the list to view the details.

1 This is where the basic information for the caregiver is displayed. You can contact the caregiver by voice call or video call.

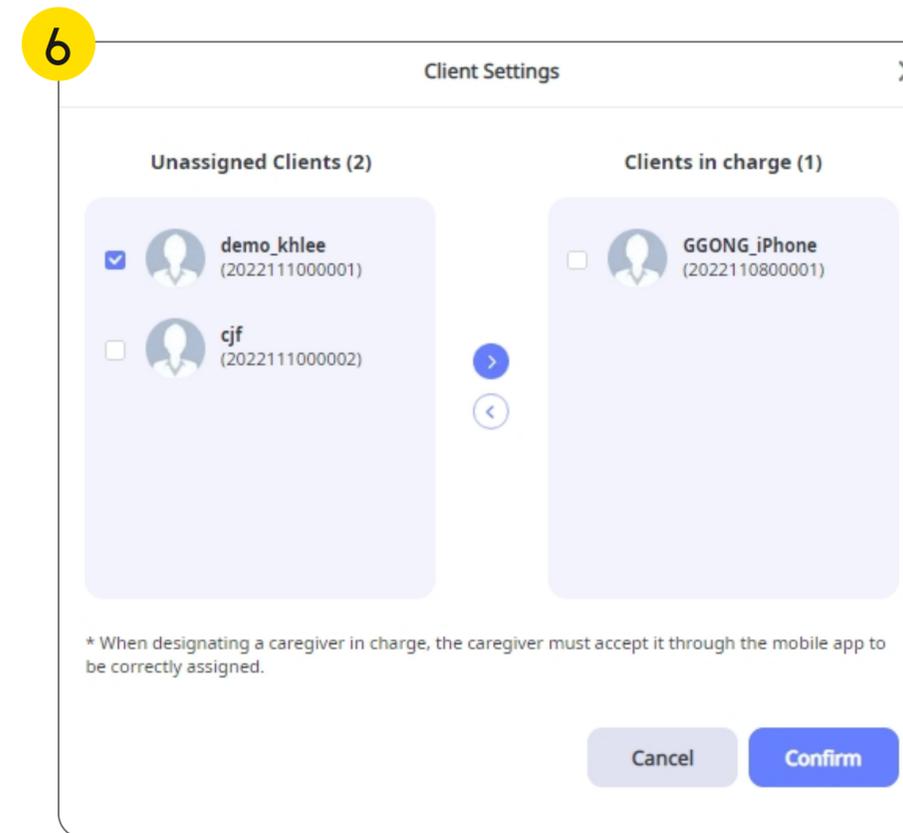
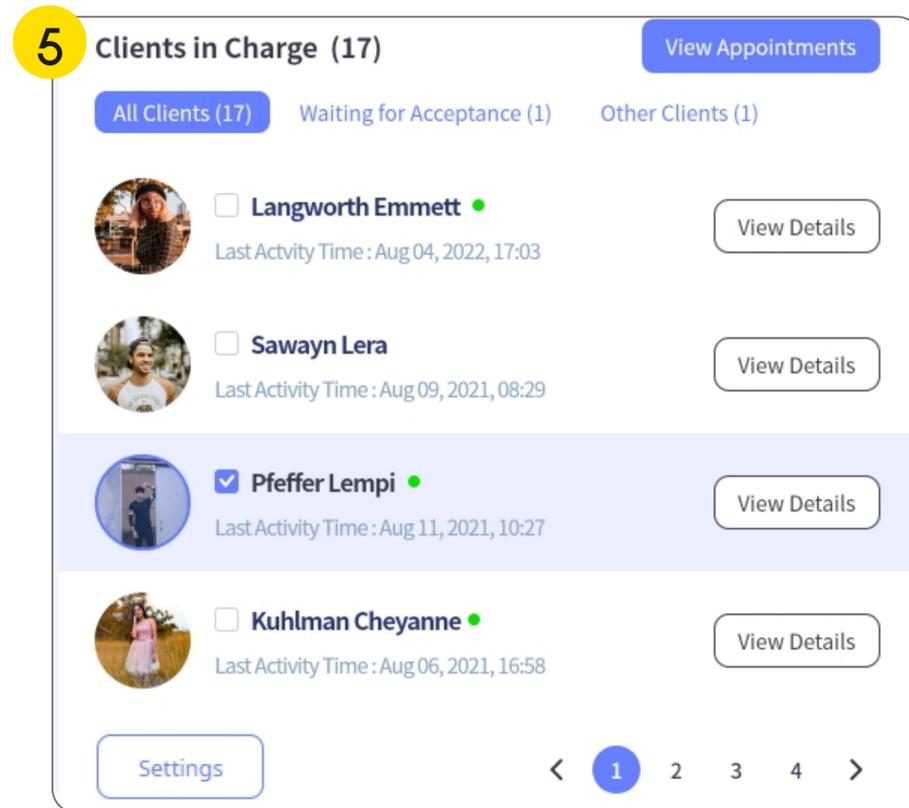
2 You can leave a note about the caregiver.

02 Management - Caregiver (Details)

The screenshot displays the 'Appointments' section for a caregiver. At the top, there is a 'View Clients in charge' button highlighted with a yellow dashed box. Below this, the 'Upcoming Appointments' section is shown for 'This week'. It lists two appointments: one for 'Langworth Emmett' (Personal Care Service) on Sept 19, 2022, at 10:30 AM, and another for 'Sawayn Lera (Other Client)' (Home Helper) on Sept 19, 2022, at 10:30 AM, which is marked as 'Waiting for acceptance'. The 'Past Appointments' section is shown for 'Last 30 Days', with filters for 'All', 'Declined', 'Canceled', and 'Completed'. It lists two past appointments: one for 'Pfeffer Lempi' (Personal Care Service) on Sept 17, 2022, at 11:00 AM, marked as 'Completed', and another for 'Kuhlman Cheyanne' (Nursing Care) on Sept 17, 2022, at 12:40 PM, marked as 'Declined'. A client detail card on the right shows a profile picture, the name 'John Smith (happy town office)', a date '2021-05-01-11:15', and the text 'Frequent visits to the local senior center'.

- If you press this button, you can check the clients assigned instead of the appointments.
- 3 You can check upcoming appointments here.
- 4 You can check the records of the past 30 days.

02 Management - Caregiver (Details)



5 Clients in Charge

: You can see the list of clients that caregiver is in charge of. Click the View Details button to view the client's information, or click the Settings button to add and delete the clients in charge.

6 Client Settings

: This is the screen when the Settings button is pressed. You can select the client you want and click the arrow to add or delete it.

03 Management - Clients

Summary

- Total Caring Clients: 138
- Unassigned Clients: 7

Total Caring Clients (138)

User	Status	Caregivers	number of uses	Tel
Langworth Emmett ON C0993829DB08e9C0	-	+5	12	971-619-8475
Dach Guillermo ON C0993829DB08e9C0	-	+5	3	869-349-4789
Sawayn Lera OFF C0993829DB08e9C0	No Activity Detected	+5	5	180-866-0037
Pfeffer Lempi OFF C0993829DB08e9C0	-	+5	4	147-403-2410
Kuhlman Cheyanne ON C0993829DB08e9C0	No Response to Medication Notification	+5	1	207-180-6403

In the summary, you can see how many clients are registered.

Clients can be searched by name, serial number, or telephone number.

03 Management - Clients (Details)

Management > Clients | Demo | English | Demo Page Administrator

Client Name (61/Female) (C0993829DB08e9C0) [View Details](#) [Edit](#)

1 Blood Type: Female

2 Connected Device: AVAdin (OFF)

1 This is where the basic information for the client is displayed. You can contact the caregiver by voice call or video call.

2 You can check the connected devices.

Appiontments

Connected Family

Select client from the list to view the details.

1 This is where the basic information for the client is displayed. You can contact the caregiver by voice call or video call.

2 You can check the connected devices.

03 Management - Clients (Details)

The screenshot displays the client management interface with the following sections:

- Top Navigation:** Voice Call and Video Call buttons.
- Appointments:**
 - Upcoming Appointments (This week):**
 - Langworth Emmett** (#Personal Care Service): 10:00 AM - 45 mins, Sept 19, 2022 10:30 AM. Requests: clean the toilet. (Annotated with '3')
 - Sawayn Lera (Other Client)** (#Home Helper): 12:40 PM - 1hours, Sept 19, 2022 10:30 AM. Requests: nursing. Status: Waiting for acceptance. (Annotated with '4')
 - Past Appointments (Last 30 Days):**
 - Pfeffer Lempi** (#Personal Care Service): 11:00 AM - 45 mins, Sept 17, 2022 11:00 AM. Requests: clean the toilet. Status: Completed. (Annotated with '4')
 - Kuhlman Cheyanne** (#Nursing Care): Status: Declined.
- Connected Family:** Ledner Albertha and Julien Albertha. (Annotated with '5')
- Designated Caregiver:**
 - Breitenberg Carol** (caregiver011): Designated Date: Aug, 03, 2022, 17:06.
 - Schumm Adah** (caregiver003): Designated Date: Aug, 03, 2022, 17:06. (Annotated with '6')
 - Larkin Javon** (caregiver002): Status: waiting for acceptance.
- Settings:** A gear icon button at the bottom right of the caregiver list.

- 3** You can check upcoming appointments here.
- 4** You can check the records of the past 30 days.
- 5** This is the list of client's connected family.
- 6** This is the list of designated caregiver. Click the Settings button to add and delete the caregivers in list.

03 Management - Clients (Details)

Management > Clients Demo

 **Client Name (61/Female)**
(C0993829DB08e9C0) [Edit](#)

View Details

Disease Blood Pressure	Blood Type Female	Address St. Yangjae, Seoul
Start Date Aug 8, 2022	Birthday Aug 12, 2002	Gurdian Number 012-345-6789
Religion Buddihsm	Emergency Number 012-345-6789	

Voice Call Video Call

Appiontments

Click the View Details button to view the client's life log data. There are Activity State, Emotional State, Most Recent Alarm, Medecation Information, Interest Keyword and Dialog Time.

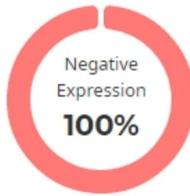
Activity State Nov 10, 2022, PM 07:25

 **Good**

The amount of activity is adequate. Let's just keep it like this.

- Last Conversation (with AVAdin) : Nov 10, 2022, PM 06:06
- Last Activity (detected by AVAdin) : Nov 10, 2022, PM 06:31
- Last Run Time (by Client) : ON

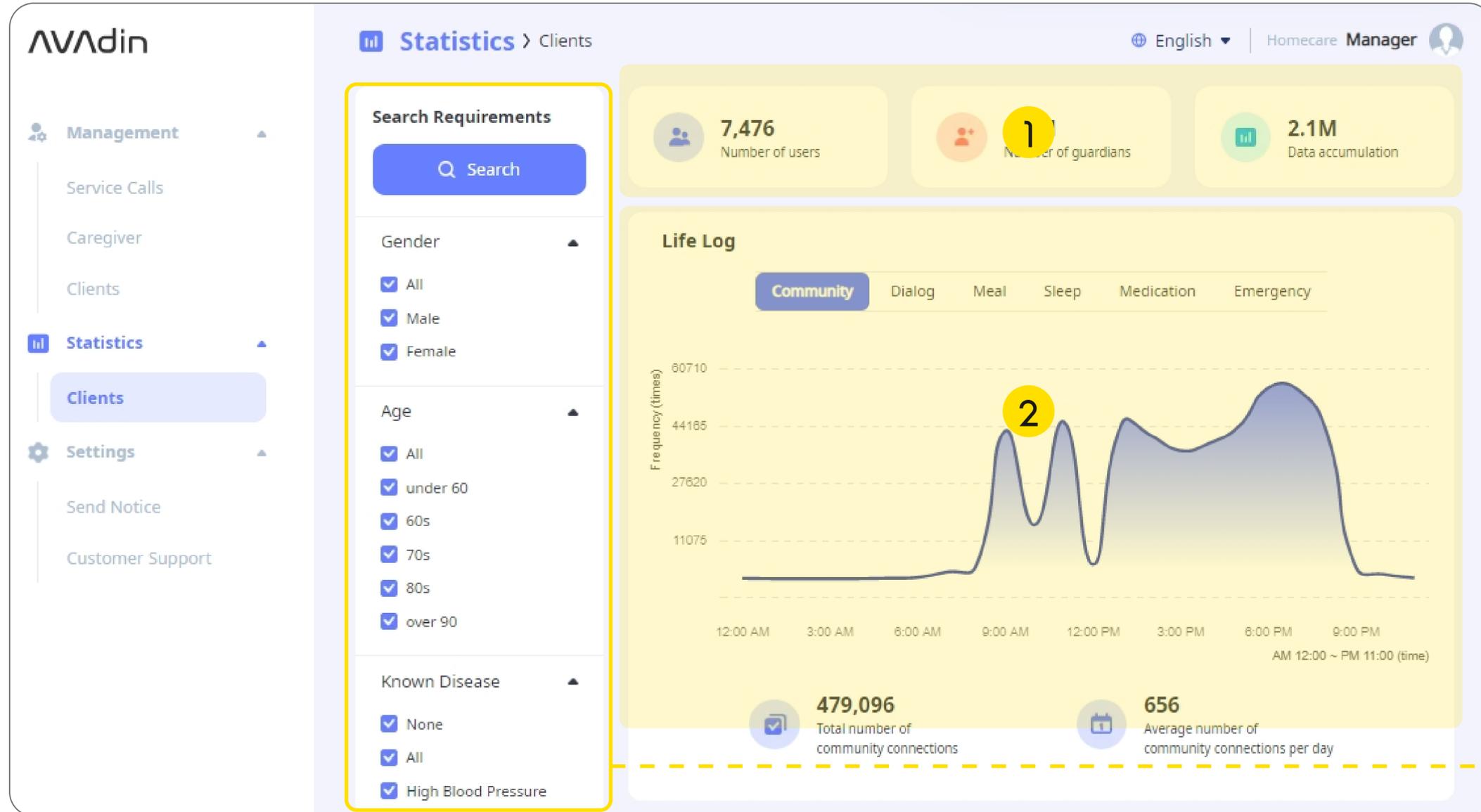
Emotional State Last 7 days

 **100%** Negative Expression

 Expressed **Negative** emotions more, over the past week.

• Angry (1 times) :

04 Statistics - Clients

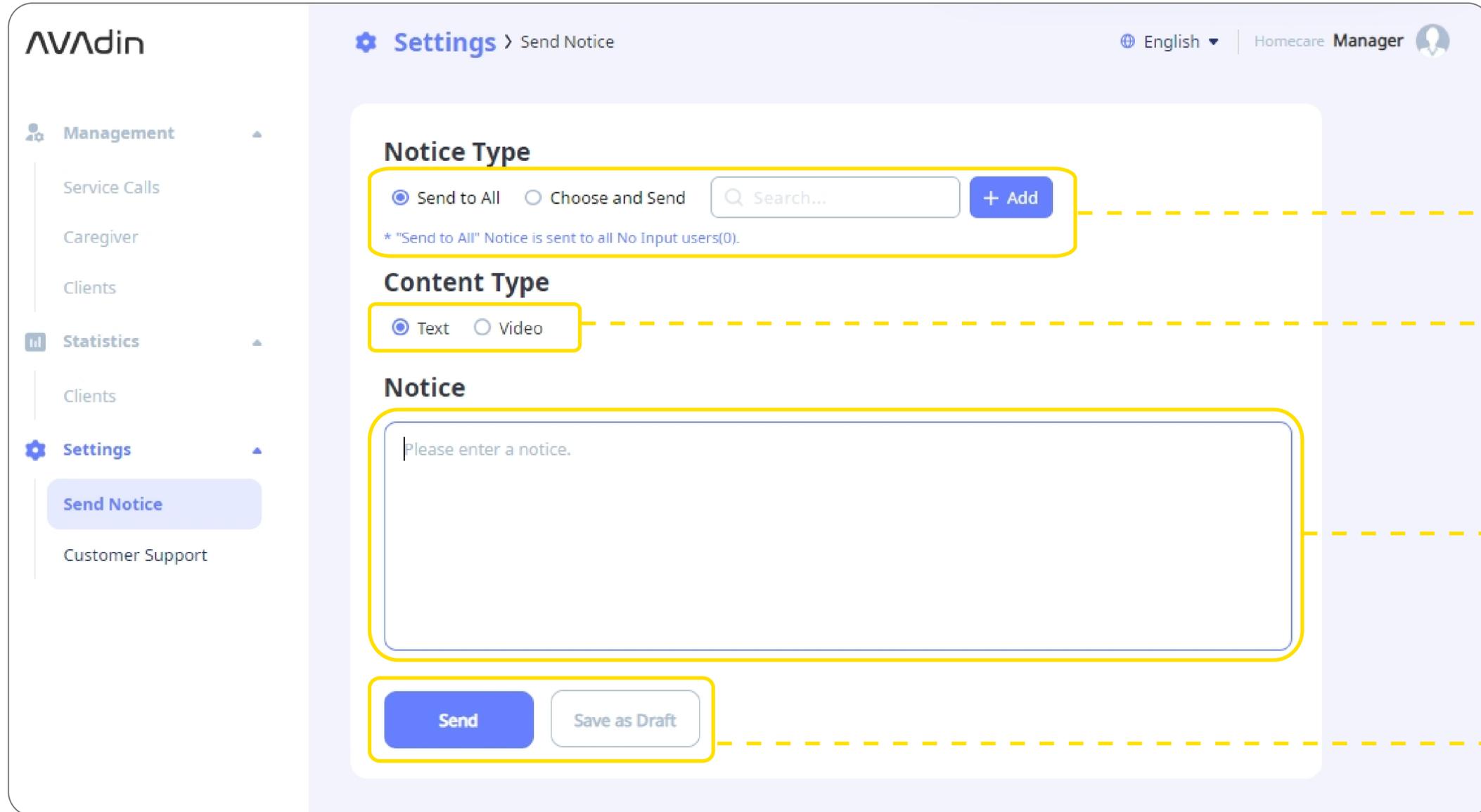


1 This is summary of statistics.

2 This is where the details of life log data are displayed.

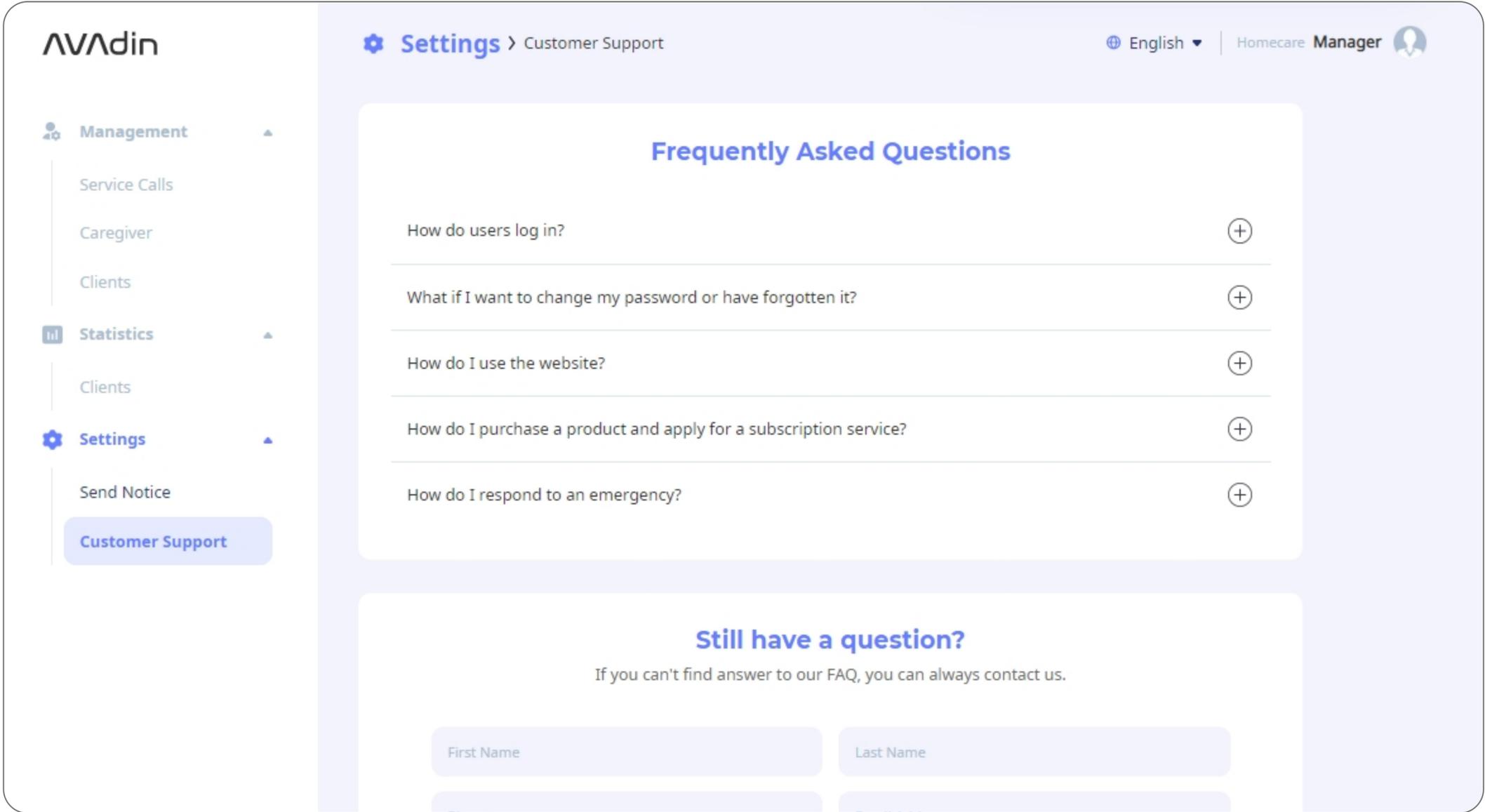
You can filter the results by selecting a specific condition.

05 Settings - Send Notice



- Select the notice type.
- Select the content type.
- Enter a text notice.
- If you done, click send button. Or you can save it as draft.

06 Settings - Customer Support



If you can't find answer from our FAQ, you can contact us.

07 Contact us

AVAdin.io will continue to be updated.

We are preparing statistics of service calls and caregivers, a community service, and so on.

We will always listen to you, and if you have any inconveniences or suggestions, please contact us. We always welcome you.



Email

sales@1thefull.com



Website

www.avadin.io

AVAdin.io